

## OPTIONAL SERVICES



### DHL Express

Name	Description	How we charge	Additional Charge
<b>Shipment Preparation</b>	This is a convenient, fast and reliable service for seasonal or irregular shipments that require extra resources for their preparation. DHL manages the entire process of waybill preparation, content selection, labelling and packaging, then sends the shipments to the designated domestic or international business addresses.	Per shipment	9,000.00 Tenge
<b>Saturday Delivery</b>	We offer Saturday delivery services to key cities in more than 70 Countries. To check availability, please contact our Customer Service team.	Per shipment	13,000.00 Tenge
<b>Shipment Insurance</b>	We recommend this comprehensive protection for your valuable or personal shipments, giving you peace of mind in the unlikely event of physical damage or loss.	By shipment value	2,400.00 Tenge or 1% of shipment value if higher
<b>Extended Liability</b>	If you are sending valuable documents such as passports, visa applications or regulatory certificates you can extend the DHL standard liability with this service. It provides coverage and compensation in the case of loss or damage.	Per shipment	1,800.00 Tenge
<b>Direct Signature</b>	If you are sending sensitive documents or high value contents you can request DHL to obtain a direct signature from the consignee or a representative at the delivery address. DHL will ensure your shipment is not re-directed, or delivered at an alternative address.	Per shipment	2,200.00 Tenge
<b>GoGreen Climate Neutral</b>	This service is for customers who need a reliable method to calculate their annual carbon emissions at a shipment level and subsequently offset these emissions through approved environmental programs. The whole process is verified annually by an independent body accredited by the Société Générale de Surveillance (SGS). DHL can also provide reports for either a high level estimate or a detailed carbon footprint. Please contact Customer Service or your Sales Representative to learn more.	Per shipment	100.00 Tenge per shipment till 5 kg, 20.00 Tenge for each next kg if higher
<b>Change of Billing</b>	At the account holder's request, a change in billing can be applied by crediting one invoice and then re-invoicing the same amount to an account number other than the one marked on the waybill.	Per invoice	13,000.00 Tenge